Essential Sustainability Questionnaire

Hotel Details

Hotel Name	Anantara Convento di Amalfi Grand Hotel
Hotel Website	https://www.anantara.com/en/convento-di-amalfi
Contact Name	Roberto Maria Tripi
Telephone Number	+393456602687
Email Address	rm.tripi@anantara-hotels.com

General Sustainability Practices

Do you have a current sustainability or CSR policy?	Yes

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Does your policy cover environmental, social, accessibility, wellbeing, and fairness for staff?	Yes, our policy covers environmental, social, accessibility, wellbeing, and fairness aspects for staff through sustainability, health & safety, human rights, CSR, training, and employee wellbeing initiatives.
Is the policy shared with guests or made publicly available (website, brochure, in-room materials)?	Yes, the policy is shared publicly through our website, which includes a dedicated section explaining the hotel's sustainability practices.
Who is responsible for sustainability?	Fabio Marigliano (General Manager)
Please list any green certifications, labels, or recognition achieved.	We are awarded for the following Sustainable Certifications: Bioscore A+ Sustainability Certification, International Organization for Standarization ISO 14001:2015 and Certified Gold to the Green Growth 2050 Global Standard .
Supporting Documents	
Additional Comments	N/A

Energy & Water

Do you measure energy and water use?	Yes. We use a GRMS/BMS system for controlling energy use and lighting, and Sustainability BI to monitor energy and water consumption.

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Do you take actions to save energy (e.g., LED lighting, timers, efficient air conditioning)?	Yes, we actively reduce energy consumption through the progressive installation of LED lighting, the use of a GRMS/BMS system to optimize energy use and lighting controls, and ongoing monitoring through Sustainability BI. In addition, the hotel sources 100% purchased green electricity.
Do you use renewable energy or a green energy tariff?	Yes, we use 100% purchased Green Electricity.
Do you take actions to save water (e.g., low-flow taps, leak detection, linen reuse)?	Yes. We monitor water consumption through Sustainability BI as part of our sustainability management practices.
Do you have refillable water stations for guests and staff? How are guests informed?	We do only have refillable water stations for the staff.
Do you have a policy on energy and water conservation?	Yes. We have a policy that covers energy and water conservation, supported by monitoring systems and sustainability management practices across the property.
Do you have Electric Vehicle charging spaces at your property?	No, we do not.
How does your organisation approach AI (Artificial Intelligence) usage?	We use AI as a support tool for daily work, including content creation, data analysis, research, and administrative tasks.
Additional Comments	N/A

Waste Management

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Do you have recycling bins for glass, paper, metal, and plastics?	Yes
Are bins clearly labelled?	Yes
Have you removed or reduced single-use plastics (e.g., cups, straws, amenities)?	Yes
Do you manage food waste (e.g., donation, composting, or special disposal)?	Food waste is minimized through careful purchasing planning and targeted management of orders, supported by an entirely à la carte F&B service model. In addition, we adopt advanced food preservation techniques, such as vacuum sealing, to extend product shelf life and maintain quality, helping to reduce waste and optimize the use of raw materials.
Are you paperless? If not, are recycled or FSC-certified papers[1] and environmentally responsible printing materials used?	No
Additional Comments	N/A

Food & Beverage

Do you buy local or seasonal food where possible?	Yes

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If yes, within how many miles is food sourced?	0
Do you offer vegetarian or plant-based options and highlight them?	Yes, clearly highlighted
Is seafood responsibly sourced (MSC[2], ASC[3], or similar)?	Yes, Always
Do you communicate sourcing choices to guests (menus, signage, digital)?	Yes, menus
Additional Comments	N/A

Purchases

Are sustainable amenities or guest products provided (refillable toiletries, eco-friendly disposables)?	Yes, all guest products
Are environmentally responsible cleaning products used (e.g., Green Seal[4], EcoLabel[5])?	Some cleaning products
Additional Comments	N/A

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Staff, Wellbeing & Inclusion

Do you follow fair employment practices? (Living wage employer[6], B Corp[7], Shine[8], etc.)	Yes, informal practices
Do you have policies on equal treatment, diversity, and inclusion?	Yes. Minor Hotels has policies that promote equal treatment, diversity, inclusion, and respect for human rights.
Are staff wellbeing programmes in place (mental health, safe working conditions)?	Yes. Staff wellbeing programmes are in place through Minor Hotels' commitment to employee wellbeing, health and safety, training, and fair working conditions. The company promotes a safe and supportive work environment and provides initiatives that support employee wellbeing and professional development.
Additional Comments	N/A

Accessibility

Do you provide clear accessibility information on your website and booking platforms (accessible room features, dimensions, assistive services)?	Yes, detailed information
Do you have accessible routes (ramps, lifts, clear corridors) and signage for guests with mobility needs?	Partially accessible

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Do you provide sensory support features (e.g., visual alarms, braille signage, hearing-assistive systems)?	Yes, all features listed
Are staff trained to assist guests with a wide range of access needs (not just mobility)?	Yes, all staff trained
Additional Comments	N/A

Measurement & Reporting

Do you measure how well your sustainability practices are working?	Yes, regularly
Do you report on sustainability performance?	Yes, internally only
Additional Comments	N/A

This submission has been sent via the Sustainability Questionnaire form.

More Information & Support

If you're unsure where to start, need support, or would like help turning intentions into

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actionable sustainability goals, please feel free to reach out to From Now.

From Now is a sustainability consultancy supporting organisations across environmental impact, accessibility, DEI, wellbeing, and community engagement.

Contact: inspired@from-now.com

References

[1] FSC-certified https://uk.fsc.org/

[2] MSC https://www.msc.org/uk

[3] ASC https://asc-aqua.org/

[4] Green Seal https://greenseal.org/

[5] Ecolabel https://eu-ecolabel.de/en

[6] Living Wage Employer https://www.livingwage.org.uk/accredited-living-wage-employers

[7] B Corp https://bcorporation.uk/

[8] Shine https://shine.northeast-ca.gov.uk/

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